

Envenance Take-Back Solution

Process Description for Stakeholder Order Entry

The Envenance Take-Back Solution is used as part of Sophos's Take-Back Programme.

The portal should be used when a stakeholder, including a customer, distributor, or internal Sophos user, has Sophos products that are no longer required.

Stakeholders can engage Envenance to arrange collection of their goods free of charge and ensure they are disposed of using the most efficient and sustainable method available.

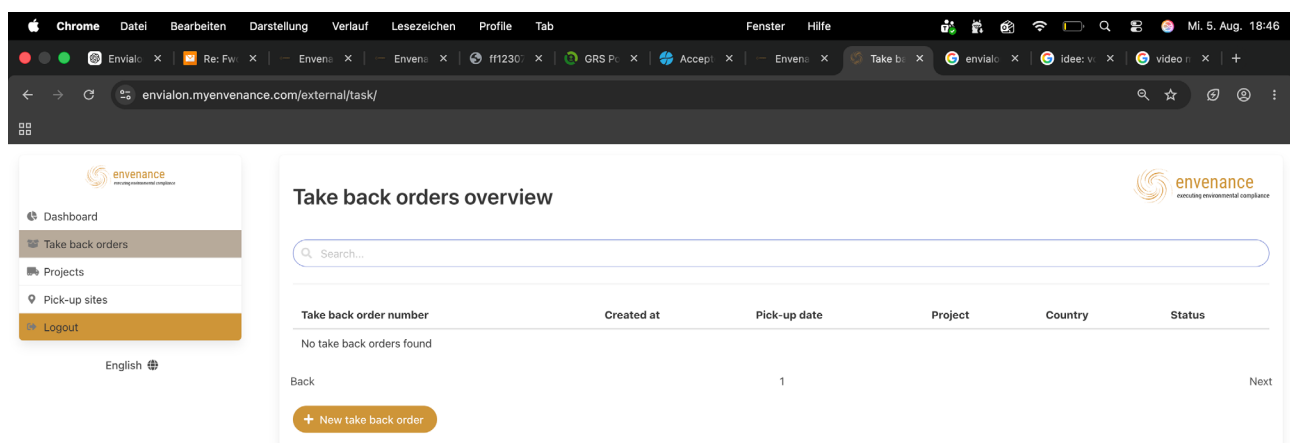
How the Envenance Recycling Take-Back Solution Works

1. Request Platform Access

To begin, users should request access to the platform by emailing: sophos@envenance.com. Once the request has been approved, login credentials will be issued together with the relevant user manual.

2. Create and Submit a Collection Order

After logging in, users can create a new collection order by entering the required information, including the waste type, collection location, and any other relevant details. Once all required information has been completed, the order should be submitted through the platform.



3. Collection Coordination

Once an order is received, Envenance manages the operational coordination. Through its network of qualified local logistics and recycling partners, a suitable collection company is assigned in the country where the waste is generated. The collected waste is then transported to authorised treatment facilities within that same country. This local approach supports compliance with national waste legislation, helps minimise unnecessary transport distances where possible, and promotes environmentally responsible waste management in line with applicable regulations. Cross-border transportation of waste does not take place.

Invoicing for the end-to-end process is managed directly between Envenance and Sophos.

For any questions, please contact: envialon@envenance.com