

Sophos Security Services Retainer

Prevent more. Respond faster. Spend smarter.

The Sophos Security Services Retainer gives your organization flexible access to proactive security testing, assessments, readiness, and professional services that uncover gaps before attackers can exploit them. Redeem Service Units for penetration tests and receive guaranteed emergency incident response coverage with defined SLAs and discounted rates.

USE CASES

1 | DISCOVER WEAKNESSES IN DEFENSES

Desired outcome: Reduce the risk of a breach.

Solution: The Sophos Security Services Retainer includes access to a wide range of proactive testing and assessment services such as external penetration testing and web application security assessments that examine your environment to uncover gaps and vulnerabilities attackers could exploit. These expert-led services are informed by real-world threat intelligence and provide clear remediation guidance to help strengthen defenses and reduce breach risk.

2 | INCIDENT RESPONSE WHEN YOU NEED IT

Desired outcome: Assure comprehensive on-demand response to cyberattacks.

Solution: The Sophos Security Services Retainer provides access to the Sophos Emergency Incident Response service with defined SLAs and pre-negotiated discounted rates. When a major security incident occurs, Sophos incident responders rapidly investigate, contain, and neutralize threats using proven techniques informed by real-world threat intelligence.

3 | SHIFT SECURITY FROM REACTIVE TO PROACTIVE

Desired outcome: Plan and budget for services that elevate your security posture.

Solution: The Sophos Security Services Retainer helps your organization prioritize readiness by making proactive security planned and intentional. The retainer includes Service Units that you can redeem for proactive services such as wireless network penetration testing, tabletop exercises, and Sophos product implementation, transforming preparedness activities from ad-hoc, reactive efforts to a strategic, predictable approach that consistently strengthens your overall security posture.

4 | STRENGTHEN COVERAGE ACROSS THE SECURITY LIFECYCLE

Desired outcome: Demonstrate end-to-end security readiness.

Solution: The Sophos Security Services Retainer equips you to meet key compliance requirements and demonstrate your strong security commitment to cyber insurance providers, and gain on-demand access to comprehensive incident response capabilities in case of a breach. The retainer combines proactive security and incident response into a single, end-to-end offering.

Learn more: sophos.com/retainer

SERVICE UNITS USAGE OPTIONS INCLUDE:

- External, internal, and wireless network penetration tests
- Web application and security posture assessments
- Implementation of Sophos products
- Complete list of options

INDUSTRY ACCOLADES



Accredited for security testing, validating an organization's technical capabilities, processes, and governance.



Three consecutive wins, DEFCON Wireless Capture the Flag (our testers now help host the competition).



Accredited by the UK National Cyber Security Centre (NCSC) as a CIR Incident Response service provider (CIR Enhanced, CIR Standard).