AT A GLANCE

Secureworks
a SOPHOS company

Taegis MDR Enhanced

Deeper threat investigation, containment, and orchestrated remediation

Organizations continue to struggle with the global cybersecurity talent shortage. There are 3.5 million open cybersecurity jobs worldwide, and that number is predicted to remain the same in 2025[1]. Whether it's the unrelenting volume of alerts or a lack of personnel to handle it, many organizations need a higher level of threat investigation and response capabilities.

Secureworks® Taegis™ MDR and Taegis MDR Plus customers can take advantage of a new offering that delivers higher-touch threat analysis and orchestrated response: Taegis MDR Enhanced. Our Enhanced security analysts swivel between the Taegis platform and multiple customer systems to provide a deeper level of analysis, yielding clear business context that consolidates everything occurring in a customer's environment into one holistic picture, enabling intelligent and rapid escalation and orchestrated remediation.

Taegis MDR Enhanced builds on the strong foundation of MDR, delivering:

- 24/7 coverage from Enhanced security analysts (from Secureworks Security Center of Excellence)
- Threat and Phishing investigations, including orchestration of containment and remediation
- Governance and advisory support and layers of review
- Support for four documented Workflows – Credentials-based threats, Network-based threats, Host-based Threats, and Phishing and Social Engineering, customized during the onboarding phase
- Support of up to 10 customer tools or platforms to enrich and facilitate security investigations
- Support up to three Investigation sources, including Taegis, phishing emails from a predefined mailbox or customer ticketing system, and tickets from the customer's ticketing system or SOC
- Continuous Service Improvement

Taegis MDR Enhanced Benefits

A designated team seamlessly integrates into a customer's unique security environment, immediately enhancing the capabilities of their security posture and environment

Monitors and responds for custom rules using the Taegis platform and various customer-deployed security platforms

Taegis MDR investigations are enriched with deeper event analysis through the Taegis platform, customer tools, and cross-functional teams

Rapidly escalates and orchestrates remediation of security incidents for corrective action, with defined business and threat context

Contact your Secureworks sales representative today to learn more about the Taegis platform, and how we are **defending every corner of cyberspace.**

About Secureworks

Secureworks, a Sophos company, is a global cybersecurity leader that protects customer progress with Taegis™, an AI-native security analytics platform built on more than 20 years of real-world threat intelligence and research, improving customers' ability to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.

For more information, call **1-877-838-7947** to speak to a Secureworks security specialist
secureworks.com