SOPHOS

SOPHOS MANAGED DETECTION & RESPONSE

AI speed. Human judgment.

Fully managed, 24/7 detection and response for the agentic era

AI handles speed and scale. Humans provide judgment and accountability. Sophos MDR is the world's largest Agentic SOC — AI investigates and responds in seconds, analysts own the outcomes.

52% of cases resolved end-to-end by AI

89sec from alert to automated response

500+ integrations with security and IT tools

9 regional SOC teams for global coverage

WHAT SOPHOS MDR DELIVERS

Four outcomes. One fully managed service.

Respond in seconds. Humans in command.

When AI can act alone, it does. When judgment is needed, a human is already there. The right response, from the right responder, every time. AI or human, decided in seconds.

- 89-second alert-to-automated-response time
- 52% of cases handled entirely by AI
- Full-scale incident response; no hourly caps

Run a world-class SOC without building one.

Partner with the world's largest MDR operation, staffed for the agentic era with security analysts, threat hunters, incident responders, and specialists who govern every autonomous action.

- 24/7/365 coverage with custom playbooks
- Customizable engagement models to match your needs
- Threat intel compounding from 625,000+ defended organizations

Detect what your tools miss.

Advanced threat detectors, autonomous threat hunting agents, and expert analysts work together across endpoint, identity, email, network, and cloud to uncover attacks that tools alone often miss.

- 500+ integrations deliver complete visibility
- The deepest Microsoft coverage on the market
- 100% detection coverage in MITRE ATT&CK Evaluations

Reduce risk. Reduce claims. Reduce cost.

Security spend is easier to defend when it pays for itself. Sophos MDR reduces the three costs that matter to your leadership team: your risk of a breach, insurance costs, and the wasted spend in your existing stack.

- 97.5% lower insurance claims[1]
- Reduce your risk of a $1.53 million ransomware bill[2]
- Maximize ROI by integrating your existing tech stack

SOPHOS MDR AT A GLANCE

- Fully managed 24/7 detection and response, delivered by the world's largest Agentic SOC
- Coverage across all control points: endpoint, identity, email, network, cloud, backup, and more
- Includes full-scale incident response — no hourly caps or extra fees
- Vendor-agnostic — bring your stack or use ours

WHO SOPHOS MDR IS FOR

- Organizations without an in-house security team or SOC
- Mature SOCs seeking AI-accelerated triage and investigation, with full human accountability
- Lean security teams needing 24/7 coverage
- MSPs and MSSPs scaling managed security practices

YOUR PARTNER IN THE AGENTIC ERA

Get more from every AI investment you make.

Secure the AI you depend on.

Copilots, agents, and LLM-powered workflows expand your attack surface. Sophos protects them — and the data they touch — against AI-targeted attacks.

A trusted edge in the AI era.

Partner with an MDR provider that combines agentic AI and expert human oversight at scale. We own the response, so your team can focus on the AI transformation in front of them.

Intelligence that compounds.

Every threat across 625,000+ defended organizations makes the next defense stronger. The system doesn't just scale, it learns — increasing the value of your Sophos partnership.

INDUSTRY RECOGNITION

Validated by the analysts and organizations that matter most.

GARTNER 2026 **A "Customers' Choice" for MDR Services**	G2 SPRING 2026 **#1 in Endpoint, EDR, XDR, MDR & Firewall**	MITRE ATT&CK EVALS **100% detection coverage**
IDC **Leader, MarketScape for MDR**	FROST & SULLIVAN 2025 **Leader, Frost Radar for MDR**	GARTNER PEER INSIGHTS **4.8 / 5.0 rated by MDR customers**

One system. Every control point. Defending as one.

Sophos MDR is part of Sophos Fusion, the world's most complete cyber defense system. It protects organizations from AI-enabled threats that move faster than defenders can respond.

sophos.com/MDR

[1] Quantifying ROI: Understanding the impact of cybersecurity products and services on cyber insurance claims – Sophos
[2] The State of Ransomware 2025 – Sophos; average ransomware recovery cost.

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